

The Club Crier

Redlands Country Club

Volume 48
Number 10



November
2015

What's Inside

- 2 - Clubhouse Info & Turkey Shoot
- 3 - Membership Committee & Activity
- 4 - Letter from the GM
- 5 - Fitness
- 6 - Couples Tournament & Dress Code
- 7 - Ladies' Nine Hole
- 8 - Hole-in-One & RCC Tournaments
- 9 - Millennium Wine Club
- 10 - RWGA Tee Time
- 11 - Wine Extravaganza
- 12 - Readers of the Green & Bridge Winners
- 13 - Social Committee
- 14 - Thanksgiving Feast
- 15 - From the Course
- 16 - Joy of Golf
- 17 - From the Pro
- 18 - BINGO
- 19 - November Calendar
- 20 - Party with the Prez



Club President
Richard Andrews

President's Message

To begin -- mark your calendars for the evening of Saturday, November 21st for "Party with the Prez" -- the rebranded, re-designed event formerly known as the President's Ball. It'll be a celebration of RCC's history and upcoming 120th anniversary with an open clubhouse, food stations, spirits tasting, informal attire, dancing and, I trust, an enjoyable evening.

The Board of Directors held its annual retreat at the club on October 24th. We heard from the President of McMahon Group about the results of the membership survey carried out in September. Interesting stuff.

Over 53% of our approximate 610 members completed the survey. One of the McMahon Group's great values is their extensive database from their work with over 1,000 private clubs, allowing our responses to be compared with other clubs.

There are many highlights: 92% of the respondents indicated that they were "Very Satisfied" or "Satisfied" with the Club, which is above other clubs; incidentally, only 10% of clubs achieve above a 90% satisfaction score.

Our golf course and golf course operations rated at or slightly above other clubs in most categories. There were a number of comments about the importance of taking care before embarking on changes to the course (and interest in moving forward to get a member-approved "master plan" for the course). Areas where we surveyed below other clubs included condition of bunkers, landscaping (beautification) and pace of play enforcement.

The clubhouse and food and beverage service received a lot of attention. Overall, members rated dining as the most important factor in their club experience. Food and beverage is a challenging aspect of all private club operations. There are a number of steps that we can take without incurring added costs, especially in staff training, and developing greater menu variety.

But, there are limitations to what can be done to improve the dining experience -- especially with timeliness of service and more casual and outdoor dining options -- without considering more significant changes. Most notably, our kitchen is inefficient, and with only one line, it strains to meet member expectations. In addition, the kitchen is poorly located; it's convenient for servicing the ballroom, but not the Embers, Oak Room, Trophy Rooms and Front Patio.

The report suggests that there's a willingness among the membership to consider

Continued on page 5...

Redlands Country Club

Contact Information

Following is a listing of Redlands Country Club employee extensions. Voicemail is an option if the employee you seek is not available. To reach any of the listed employees, you must call the Clubhouse at (909) 793-2661.

	Ext.#
Kurt Burmeister, General Manager.....	227
Ruben Mendoza, Assistant Manager.....	241
Oscar Vazquez, Executive Chef.....	225
Jeff Rojanaroj, Bar Manager	224
Betty Rivero, Office Manager	230
Erica Banda, Membership Director	229
Kris Koehler, Accounts Payable / Payroll / HR.....	223
Kathy Knudsen, Service Director (kathyknudsen@...).....	222
Denise Hausey, Receptionist / Accounts Receivable.....	221
Javier Beccera, House Maintenance	245
Richard Ray, Golf Course Superintendent.....	247
Pamela Dvorak, Communications Director	246
Paul Dietsche, Head Golf Professional.....	226
Pro Shop	(909) 793-1295
Dale Leatherman, Cart Barn	(909) 798-3299
Richard Ray, CGCS.....	(909) 792-5412
Clubhouse Fax Line	(909) 335-1676

*To E-mail: 1st initial and last name
at redlandscountryclub.com
e.g.: kburmeister@redlandscountryclub.com

Hours of Operation

Dining Rooms

Breakfast: Saturday 7:00a.m.-11:00a.m. & Sunday: 7:00a.m.-2:30p.m.
Lunch: Tuesday - Sunday: 11:30 a.m. - 2:30 p.m.
Dinner: Wednesday & Thursday: 5:30 - 8:00 p.m.
Friday & Saturday: 5:30 - 9:00 p.m.
Sunday, Monday & Tuesday: Closed for dinner

Pro Shop

Monday - Friday: 7:00 a.m. - 6:00 p.m.
Saturday, Sunday & Holidays: 6:30 a.m. - 6:00 p.m.

Driving Range

30 minutes before 1st Tee time until 15 minutes before dusk

Tennis Courts

8:00 a.m. - 10:00 p.m. - Monday & Thursday: closed 11:00 a.m. to 1:00 p.m. for cleaning

Business Office

Accounting, Administration & Membership
Tuesday - Friday: 7:00 a.m. - 5:30 p.m.
Notary Service - by Appointment Only
Tuesday - Friday: 9:00 a.m. - 4:00 p.m.

Fitness Facility

7 Days a Week: 5:00 a.m. - 5:00 p.m.



TURKEY SHOOT SATURDAY, NOVEMBER 14TH

Start: 9:00 a.m. shotgun

Cost: \$45 per player

Payoff: 40% of field paid

Lunch: Turkey lunch
following play

Sign-ups: Make your own
foursome

Tees assigned by Pro Shop

**ROSS
HARKNESS
CONSTRUCTION**
(909) 792-0123

WWW.RHARK.COM
rhconstruction@yahoo.com

 **T**IME
 **T**OOLS
 **T**ALENTED
 **T**RADESMEN



 **TEE UP YOUR NEXT
PROJECT WITH US!**

**OVER 25 YEARS SERVING
YOUR BUILDING NEEDS.**

License: #621608



MEMBERSHIP COMMITTEE *By Zack Tucker*

Overall, a healthy membership has a widespread positive affect on all other areas of the club. Finances are stronger, more people participate in our social activities, planning for the future can be more forward-thinking and we have more volunteer talent to draw from to lead our Club forward. Strong membership growth and retention does not solve every problem, but it helps!

There are a number of highlights to report regarding RCC membership. Our total membership across all categories is 612, which is up from the same time last year by 12. This total includes: 375 Regular equity members; 162 Social members; 37 Associate members; 25 Emeritus members and 7 National members. Additionally, as a part of our total, we have 7 people participating in the Preview program. Historically, we have had a 94 percent conversion rate to Regular equity membership through this program. If this continues to hold true, we will have six new members come January, 2016. The total membership sets the high watermark for membership going back to 2007. There are some other positive trends with our overall membership. First, the number of people that relinquish their membership continues to decline. Further, and more encouraging, is that we have had to begin a waiting list for both the Social and the Associate membership categories.

Membership is one of those projects that is never completed – it is never scratched off the “to do” list. We know that over the course of the year we will lose some memberships due to a variety of reasons. On average, we have 37 memberships that leave each year which is only 3% attrition, compared to 5% for the private club industry. At the very minimum, we need to do all we can to replace those members. The membership committee has and will continue to review recruitment efforts; including looking at the reasons why people leave the membership. It is important that the Board of Directors and the various committees of the club continuously review and improve the overall club experience to keep members from leaving. It is always easier to keep the members you have versus trying to attract new ones.

As we begin the new Board year, I would like to thank Bob Gray and the committee members from last year for their work to position us well for continued growth. Finally, I would also like to recognize those who have agreed to be on the membership committee: Kate Berich, Al Duerbig, Kayla Granillo and Bruce Satzger.



Incoming Social Members

Kim & Susan Clark (909) 633-0711
225 Fountain Avenue, Redlands, CA 92373
He is a retired Professor. She is a Pediatrician at the Children's Hospital in Orange County.

Michael Larrance & JoLynn Lambert (909) 793-4438
1881 Rossmont Drive, Redlands, CA 92373
He is a Project Manager at ESRI. She is an Attorney.

Roy & Zeeda Nierman (909) 425-9443
28798 Oak Ridge Road, Highland, CA 92346
He is semi-retired as an Attorney and still sells Commercial Real Estate. She is a retired Office Manager.

Incoming Associate Members

Tim & Knori Reilly (209) 298-8443
254 E. Fern Avenue, Apt. 208, Redlands, CA 92373
He is the Maintenance Operator for Express Carwash. She is a Nurse at Loma Linda.

Moved from Social to Associate

Mark Harshbarger (909) 793-6261

Upgrade to Equity Members

Bryan & Celina McKernan (951) 377-7344

Outgoing Members

Andrew Lazarz – Resigned Associate
Chris Nelson – Resigned Associate



**General Manager
Kurt Burmeister**

A Letter from the GM

Commitment to Retain and Enhance

As Dick Andrews highlights in his article, Frank Vain, President of the McMahon Group, spent a day with the Board discussing the RCC survey results. Frank opened the discussion by saying that 1 in 10 clubs surveyed score above 90% in overall satisfaction (when combining very satisfied and satisfied) and RCC scored a 92%. He then followed that up with a ... BUT you certainly have some things you can work on.

I will dedicate my articles to the items that seemed to resonate with the group during the discussion:

Overall Result Highlights:

Golf Operations

The membership rates the service and condition of golf operations very high. This includes service in the Pro Shop, golf course conditions and tournament programming.

Leadership (Board, Committees and Management) and Governance:

Questions that centered on communication, effectiveness, transparency, etc. were also consistently high across all the categories.

Food and Beverage Operations

This was a mixed bag. Members rated staff friendliness very high. However, the speed of service, ability to get a reservation, food quality, variety of food, staff professionalism and hours of operation all need improvements.

Future Improvements

The top two, with nearly 80% support, said both the kitchen and casual dining spaces need to be enlarge and/or enhanced. Coming in third was the need for more outside dining space. In addition, there is an appetite (pun intended) for the membership to participate in the funding to take on a project to accomplish these items.



Personal Observations

I was surprised how heavily weighted the members' responses were focused on "connecting". It came up in many areas of the survey. For example, top reasons recent members have joined the club are the food and beverage experience, friendliness of membership, and the like - as opposed to the bricks and mortar of the clubhouse or the design aspects of the golf course. This is a big shift! Traditionally, planning focused on the physical structure and now the new focus is on building relationships among members as the top priority. This message is all the buzz in the industry. It was impactful to me to see the consistency of the RCC results compared to that of the outside world.

Summary

Overall the membership is happy with RCC and the value received. Operationally there are things that can be improved from menu variety to merchandise in the Pro Shop to condition of the bunkers on the course. Strategically, a clear message was sent that RCC future improvements should focus on relationship building. I, for one, am extremely excited about the passion the members have for RCC and the future expectations the members are striving for and are committed to achieving.

See you around the Club! ~ Kurt

Continued from page 1...

strategies for funding future improvements, provided that the Board and its committees develop reasonable plans in a transparent process.

We recognize that asking, as this survey essentially did, “how would you like to be taxed” for possible projects that are vaguely identified is a blunt way of approaching the subject of our club’s future. But the responses do suggest that it’s worth the effort to seriously think about what we want the Redlands Country Club campus to look like in 10-15 years, what our priorities should be, and how we might get there.

Over the coming months the Board, our committees and our professional staff will be taking action to address issues and concerns the survey has identified and to begin to implement a long-term strategy.

Meanwhile, Enjoy!!



FITNESS... Jason Stodelle, MSPT, ATC, OCS

There is little rest for the modern PGA Tour professional. Following the Presidents Cup in Korea, the 2015-2016 officially kicked off the very next week in Napa, CA at the Frys.com Open. With the new season comes a whole crop of new, young players ready to conquer the world. Many of these players seek the help of our staff to develop new conditioning and warm-up programs. Some of these players came from collegiate programs with well-established, golf-specific exercise protocols, so they have a pretty good idea of what works for them. For others, the whirlwind that is the PGA Tour can be a bit overwhelming. I had a conversation last week with a new player who wanted to begin a conditioning program. His goals: Increased power, better stability, increased strength, improved flexibility, better balance, and improved cardiovascular endurance.

In our business, we half-jokingly refer to this type of athlete as someone suffering from “fitness A.D.D.” While a good fitness program should be well-rounded with several components, it is entirely possible to overdo it in terms of what the focus of the program should be. Instead of getting a little better at everything, the result of an unfocused program is usually that you spread yourself too thin and don’t really improve at anything. For our young player last week, this could easily have been the case. While appreciating his enthusiasm, the goal of my conversation with him was to help him sharpen his focus to include, at most, 2 major components of his new conditioning program. He had good flexibility generally. Likewise, his cardiovascular endurance wasn’t terrible. We decided to focus most of his work on improving strength and power over the next couple of months. Within that framework, it is possible to include some balance and stability components as well. Of course, we aren’t skipping the flexibility component or ignoring the cardiovascular conditioning part. He still plans to carve out some time for regular stretching and the occasional cardio workout, but the overall focus of his program will clearly be to improve strength and power. As he gets closer to the New Year, these goals will most likely change to focus less on power and strength and more on mobility and functional movements.

Do you find yourself working hard in the gym without much to show for it? It could be that your workout lacks the focused direction it needs. Give me a call (951-415-8205) or email me (jstodelle@msn.com) to schedule an appointment in the fitness center to sharpen things up!



Couples Tournament

“Shoot a Turkey!”

Welcome back to RCC! The course is looking in very good condition to begin playing “Fall” golf, if you can call temperatures in the high 90’s the fall season. Recently, twenty people from RCC traveled on the Crown Princess Cruise ship up and down the California coast while we were closed for overseeding. We golfed at Presidio in San Francisco, Sandpiper in Santa Barbara, and Baja Mar in Ensenada, Mexico. A great time was had by all! Keep an eye on the Crier sometime next Spring when the next trip begins to be discussed. As we prepare to resume our monthly tournaments, November 8th at 12:30 p.m., this time of year reminds us of Thanksgiving, turkeys, Pilgrims, etc. Although both RWGA and the Men’s Tournaments have “Turkey Shoots” where you can win a gift certificate for a turkey, we thought we would do something different. How about “shooting” a turkey? As you may know, in bowling three strikes in a row is a “turkey,” how about three pars in a row? We’ll see what we come up with as a bonus to our regular awards.

Grab another couple to play with and be prepared to play nine holes of better ball men and better ball women. The second nine holes will be a scramble where each person tees off then the team selects the best shot and all team members will play the same format until the ball is holed. Please refer to the rules handed out by the Pro Shop on tournament Sunday, November 8th.

Good Luck!
Greg Hostetler

Sunday, November 8, 2015
at 12:30 p.m.

Cost is \$29 per person

***Includes entry fee, dinner,
dessert, tax and gratuity.***

RCC Couples Committee

DRESS CODE

Clubhouse Attire: To ensure a pleasant atmosphere at the Club, all members, their children and their guests should comply with the following dress code when visiting the clubhouse:

A. Proper business or golf attire is appropriate for most occasions. However, the following are prohibited at all times: Shower shoes, abbreviated tops (halter and bare midriff styles), shorts longer than the knee length, cotton t-shirts, and ‘work-out’ clothes (warm-ups, sweat suits, jogging sets, etc.). Cargo shorts and pants with protruding outside pockets are not permitted. All men’s and boy’s shirts must have a collar (at least 1” mock is permissible) and be worn tucked in, with the following exceptions:

1. Pullover style shirts having a close fitting banded waist.
2. Camp style casual shirts having a square cut hem—buttoned.

B. Length of shorts, skirts, skorts and dresses cannot be shorter than the length of one’s fingertips when standing.

Gentlemen are not permitted to wear hats in the clubhouse.

Adult men are asked to wear a suit or sport jacket when dining in the Oak Room after 6:00 pm on Fridays and Saturdays.

C. Blue Denim Policy

1. RCC dress code policy will allow blue non-distressed “dress denim” in certain parts of the club. Non-distressed “dress denim” means clean denim that has no holes, rips, or other excessive wear marks, gained through use or by design. It also means that the denim must fit appropriately (no baggy pants or excessively tight pants).

2. Blue Denim will be permitted in the Clubhouse, Embers Bar, Trophy Rooms, Men’s and Ladies Locker Rooms and Fitness Center.

3. Blue Denim will not be allowed in the Oak Room, on the golf course or any practice areas.

See more on the website at
www.redlandscountryclub.com



Ellen Weisser

Ladies' Nine Hole Thursday Group

Didja Know? Our own beautiful and vibrant Inland Women Fighting Cancer, Annie Sellas, Cathy Stockton, and Nancy Varner presented a check to Redlands Community Hospital for \$125,000. I've listed the names in alphabetical order. The writer of this column shows no favoritism. Who could have a favorite? They're all great gals! The gift from Inland Women/Stater Bros Charities will go toward the purchase of Elekta's Versa HD Linear Accelerator.

Patients will benefit greatly from the precision and speed of this particularly sophisticated state-of-the-art piece of treatment equipment. So... don't forget to sign-up for the Rally to Believe Golf Tournament November 10th so these three tireless workers can continue their largesse in this community. Thanks so much for your dedication, Annie, Cathy, and Nancy and to Jack Brown's Stater Bros Charities.

As a follow up to last month's column on memory, didja also know that dark chocolate with 70% cacao content positively affects memory, learning, and a HAPPY MOOD. This finding comes from a study headed by Lee Berk, father of Redlands' own Ryan Berk who not coincidentally (No Duh) owns Parliament Chocolate and A la Minute. And it turns out, as if things couldn't get any better, chocolate pairs wonderfully with red wine and certain beers.

All was quiet on the Western Front for Nine Holvers. We played only once since the course opened:

Here are the results for October 22nd: A Flight: 1) Kayla Granillo; 1) Eileen Johnson; 1) Anne Kopacz; 4) Christina Christopherson. B Flight: 1) Deborah Dunbar; 2) Agatha Wallen; 3) Tanya Sofia; 4) Sara Canada; 4) Jenny Harkness; 4) Kay Preston.



Lois Lauer Realty

Vaughn & Ann Bryan

Kristin Bryan Pierce

Lilli Dabov

Toni Muehler-Vieley

Debi Brooks

Wally Lynard

Tricia & Frank Imbert

Jean Milligan

**Complete Real Estate
Services (909) 748-7000**

Energy Costs Continue to Rise...

Is it Time for a 30 min. Consultation?

- In-house financing with SolarMax Financial for Purchase
- Lease, \$0 Down Options
- Federal Tax Credits Available



Contact

Chris Handzel
(909)838-2398

Club Member Referrals Available!



27 East State Street
Redlands, CA 92373
909.798.5888

www.emersonandfarrar.com

Hole-in-One Tournament

Saturday,
December 5th
9:00 a.m. Shotgun

Sign-up at the Pro Shop!

(909) 793-1295



RCC TOURNAMENTS

by Gary Christenson

It's the first part of November and the next to last tournament, The Turkey Shoot, is being played on Saturday, November 14th. It's a lot of fun, low key and a high percentage of winners. This is a good chance to wet your appetite for the 2016 tournament schedule.

Our last 2015 tournament, The Hole-In-One, will be played on Saturday, December 5th. This one is free, and the balance of the hole-in-one pot is paid out to a lot of the participants. How do you beat those pot odds?

As always, if you have any questions about any of the upcoming tournaments and can't find your answer in the Crier or on the Club's website, don't hesitate to ask a member of the Tournament Committee. Also, this committee and its members have reviewed a lot of tournament formats, but if you have seen something you believe could work here at RCC, let someone know.



Member Redlands Optimist Club

Frank Imbert
Associate Broker
DRE# 640342
(909) 936-1326

**Call Us For All of Your
Real Estate Needs!**



Tricia Sandlin-Imbert
Relocation Director / Trainer
DRE# 825781
(909) 936-6600

Over 70 years of combined real estate experience!

Hudson Realty & VIEWPOINT FINANCIAL

Residential Real Estate Sales Listings and Loans



CalBRE #01901854



CalBRE #00959073
NMLS #294405



(909) 435-1985

(909) 335-7100

127 E. State Street, Redlands, CA 92373
hudsonrealtyca.com | viewpointfinancial.com

2015-2016 Board of Directors

President:	Richard Andrews
Vice President:	Bob Gray
Secretary:	Mike Corcoran
Treasurer:	Mark Zimmerman
Director:	Carole Beswick
Director:	Bryan Hartnell
Director:	Greg Hostetler
Director:	Mark Moore
Director:	Zach Tucker

Millennium Wine Club...



YOUR 2015/2016 WINE COMMITTEE

November represents the start of the term for the 2015/2016 Wine Committee. The Wine Committee for this upcoming term includes: James Benanti, Bruce Cavarano, Heather Hebden, Mary Jo Holmes, Bill Jury, John Robertson, Carol Ross, Ruth Stringer, and Peter Barmack serving as Wine Committee Chairman. Bryan Hartnell serves as the Board Liaison for the Wine Committee. Over the next few weeks, the Committee will be meeting to begin planning events for the upcoming year. Be sure to let any of the Committee members know if you have thoughts or suggestions as to types of events you would like to see that have not been done, as well as ways to improve other events.

On that same note, we want to thank all of last year's committee members who devoted their valuable time and hard work for the 2014-2015 year including; Carole Beswick, Dennis Bowman, Mike Corcoran, Cathy Dudding and Eric Laudenslager.

OCTOBER EVENTS

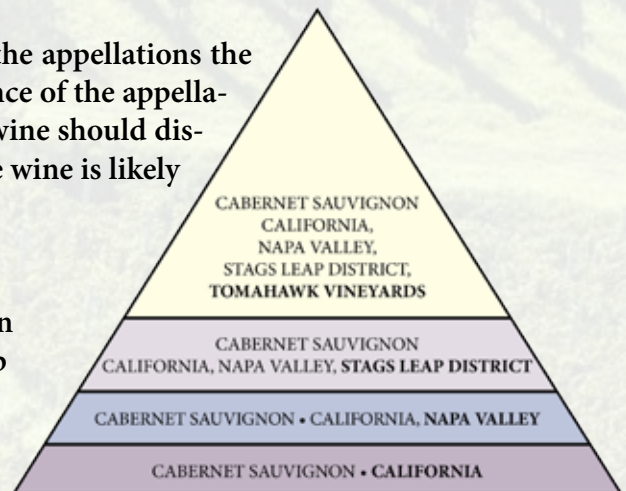
Following a very busy September, the Wine Club had the opportunity to experience and enjoy another special wine dinner event with Melville Vineyards during October. The format was slightly different being somewhat more intimate in the Trophy rooms rather than the Ballroom. Chef Oscar, along with all the RCC staff, once again served a wonderful dinner expertly pairing with the wines that were served: including expertly rolled Lobster California Rolls served with Melville 2013 Estate Chardonnay; Lamb along with a Jumbo Prawn as the main course with a side-by-side comparison of the Melville 2013 Verna's Vineyard Pinot Noir and their 2012 Estate Pinot Noir; topped off with bountiful cheese and chocolate truffles tray for dessert. Melville Winery and Vineyards is located within the Sta. Rita Hills appellation in Lompoc, California, in Western Santa Ynez Valley.

UNDERSTANDING WHAT'S ON THE LABEL

It is important to keep in mind all serious wines identify the appellations the grapes come from on their labels, so knowing the importance of the appellations is useful. The more specific the area is, the more the wine should display the regional distinctiveness, and the more complex the wine is likely to be; that is the wine at the top of the pyramid.

In ascending degree the importance on a label would be:

- Produced in California, Cabernet Sauvignon
- Produced in Napa Valley, California, Cabernet Sauvignon
- Produced and bottled Napa Valley, California, Stags Leap District, Cabernet Sauvignon
- Produced and bottled Napa Valley, California, Stags Leap District, Cabernet Sauvignon, Tomahawk Vineyard



Next is the importance of knowing the owner's vision and winemaker's reputation, followed by the quality of the vintage (a reliable vintage chart will help).

Begin the learning process by paying attention to the four attributes. Start by drinking wines that are authentic and honest, learn what the real thing is, learn what authentic genuine wines from "place" and "varietal" taste like, use your palate to differentiate between what is truly good and then you will recognize what is ordinary. Then you can drink anything you want. You will have set the bar and can then use your own judgment as to what you like, the varietal that you enjoy and the wines you want to drink more often.

Label insights attributed to Anthony Terlato, Chairman of the Terlato Wine Group.

COMING SOON

Wine Extravaganza on November 7th and the Wine Reduction Sale on Sunday, December 6th. Both are great opportunities to stock up with wine and enjoy the Holidays.



**Ruth Colley
RWGA**

RWGA Tuesday Tee Time

Watch for NAME THE 18 HOLES Contest WINNERS who will be announced and featured next CRIER!

DONNA ZDROJEWSKI DID IT! A HOLE-IN-ONE ON HET GIRDLE #10! With Gap Wedge in hand, her 70-yard shot "hit the stick and dropped in!" The best part, said Donna, was that DAVE STOCKTON witnessed it and expressed WAY TO GO approval with up-raised arms.

RALLY TO BELIEVE foursome sign-ups should be given to DENISE at the front desk. The event gets underway Tuesday, November 10th after hours of planning by GAIL RICE and her numerous committee members. Winners to be featured in December Crier. Much fun for everyone!

TURKEY SHOOT Chaired by MARY KLOMER and LINDA MESSERSMITH takes place on Veterans Day Tuesday, November 17th. Good Golf and Good Food assure the makings of a Good Day!

TUESDAY, DECEMBER 1ST IS GUEST DAY with PAULA HEIM and KRISTY AGEE planning to welcome our friends with competitive golf, followed by the fine awards luncheon. Do get involved! Sign-up sheet in the ladies locker room.

Thank you MARY HICKS for the years of making RWGA Members aware of the many rules of golf. You were appreciated and most likely are still keeping an eye on us.

FALL RINGER ENDS DECEMBER FIRST. Post Tuesday scores only please!

See you on the course!

Tuesday, October 20th • Coffee Draw Winners



**Chris Hostetler, Karen Zimmerman,
Gloria Capelouto & Linda Terifay**

Hole-in-One!



**Dave Stockton with
Donna Zdrojewski**

Turkey Shoot Chairs



**Linda Messersmith &
Mary Klorer (NP)**

**Smith
JEWELERS**

Robert Calderón - Graduate of G.I.A
Cindy Junkin Calderón - AGS Certified Gemologist

110 E. State St., Redlands CA 92373
Phone (909) 793-5405
Fax (909) 335-1598

**THE CENTER
FOR SLEEP & TMJ DISORDERS**

Sleep Disorders ♦ Sleep Apnea ♦ Snoring
Temporomandibular Disorders
Facial Pain ♦ Headaches
CPAP Intolerance
(909) 798-3516
Calvin A. Fritzsche, D.D.S., F.A.A.C.P.
Diplomate, American Board of Dental Sleep Medicine
www.SleepTMJ.com

**Hudson Realty
Property Management**

hudsonrealtyca.com/leasing-rentals
Phone: (909) 435-1985



Wine Extravaganza

Saturday,
November 7, 2015 • 6:00 p.m.

\$25++ per person



Join us for a festive evening to taste hundreds of fabulous wines, listen to live music, devour scrumptious appetizers and enjoy the company of your friends. This is a great opportunity for you to stock up on your favorites wines for the Holidays!

Wholesale Distributor of
Paper & Janitorial Products

P&R Paper
Supply Company, Inc.

Redlands ~ San Diego ~ Union City ~ Las Vegas
www.prpaper.com
909-794-1108

Family Owned & Operated Since 1965

HATFIELD
BUICK GMC
REDLANDS, CA

Bill Hatfield Rod Shelffo
HATFIELD
BUICK GMC
Downtown Redlands
www.hatfieldbuickgmc.com

Braswell's

- Rehabilitation
- Alzheimers
- Assisted Living

"Quality Care with Love" Since 1963

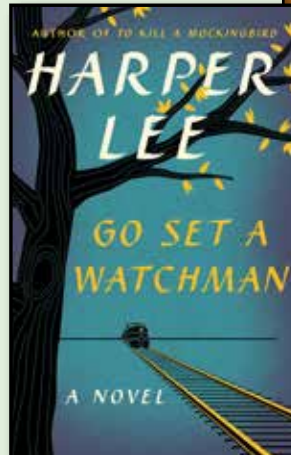
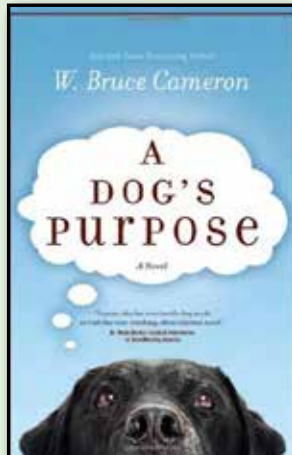
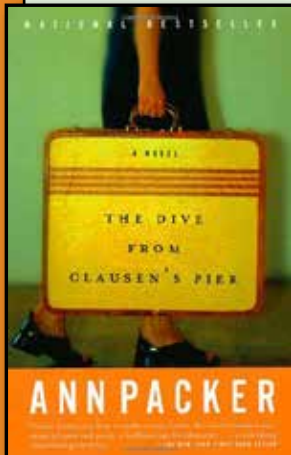
(909) 792-6050

Jim & Joyce Braswell

"Readers of the Green"

Book Club

Carrie Bell is forced to make choices that are difficult and life altering. What does she owe to others and what to herself? In Ann Packer's **The Dive from Clausen's Pier** this is a pivotal question. We're lucky to have Joyce serving as our discussion leader.



November 18th - The Dive from Clausen's Pier

by Ann Packer

December 16th • 5:00 p.m. - A Dog's Purpose

by W. Bruce Cameron

January 15th - Go Set A Watchman by Harper Lee

For questions, please contact Judy Bray at (909) 794-1301

or Jane Adams at (909) 793-3631.

Bridge Winners

We are looking for men and women who are interested in playing bridge on the first Wednesday of every month. If you are interested, please call Beth Threatt at (909) 792-8294 and leave a message if she is not home. You can also email her at threattba@aol.com. Please leave your name and number so that tables can be organized.

(All levels welcome!)



October Winners

***Nan Slinkard, Ginger Boyd,
Julie Garcia & Beth Threatt***



Essential

Day Spa & Salon

Full Service Day Spa & Salon

Skin ♦ Hair ♦ Body

Facials, Massage, Body Treatments,
Nail Care, Make-up, Hair Color,
Hair Extensions, etc.

Amy Curti

(909) 335-6699
313 W. State St Suite B
Redlands, CA 92373
www.essentialdayspasalon.com

Advice.

Beyond Investing.

**Shelby/Fields Wealth
Management**

Kirk Shelby, CIMA®
Senior Vice President—
Wealth Management
909-335-2123

Jerry Fields, CRPC®
Senior Vice President—
Wealth Management
Wealth Advisor
909-335-2137

300 East State Street, Suite 400
Redlands, CA 92373
909-793-2941
ubs.com/team/msfc



Chartered Retirement Planning CounselorSM and CRPC[®] are registered service marks of the College for Financial Planning[®]. CIMA[®] is a registered certification mark of the Investment Management Consultants Association, Inc. in the United States of America and worldwide. ©UBS 2013. All rights reserved. UBS Financial Services Inc. is a subsidiary of UBS AG. Member SIPC. 31.11_Ad_2.25x4_KY0408_McLD

**DISCOVER A NEW LEVEL OF
LUXURY IN REAL ESTATE**



THE PERRIE MUNDY GROUP

951-830-9900

REDLANDSREALESTATE.COM



**PROPMAN PROPERTY
MANAGEMENT SERVICES**

909-255-5766

PMGPROPMAN.COM

DAVE COREY - PRESIDENT



**Social Committee
Chair
Myra Patterson**

SOCIAL COMMITTEE

I'm so excited to kick off the holiday season here at RCC! We have a very full schedule planned for the next couple of months, so be sure to mark your calendars! You won't want to miss a single one of these events -- your social committee has been hard at work to make sure every RCC event is fun, fresh, and exciting!

We will be kicking things off in November when we "**Party with the Prez**" on the 21st. Make sure to reserve your spot for this new and improved celebration of our incoming president! The festivities will include several gourmet food stations, beer and wine tasting, and a cigar bar! We can't wait to see you there!

After everyone gets their fill at **Thanksgiving**, RCC will get the December calendar started with a brand-new event! On December 1st, we're excited to be hosting a **Christmas Vacation Extravaganza!** Come see all your friends and family at this festive, adults-only movie night. Every detail of the evening will celebrate everyone's favorite holiday movie, and you won't want to miss out!

After the adults have their movie night, our events will celebrate the younger crowd at our **Holiday Party** with Santa on December 13th! Children of all ages will enjoy this wonderful afternoon full of food, family, activities, prizes, and of course, Saint Nick himself! Bring your friends and family to experience this magical event!



To continue on in the holiday spirit, we will be hosting everyone's favorite **holiday brunch** on December 20th! We've been working hard to keep this tradition fun and exciting with amazing ideas old and new. So whether you come every year or this will be your first time, reserve your spots today to enjoy an RCC tradition!

Finally, we'll be saying goodbye to 2015 and ringing in the New Year in style at our **New Year's Eve Celebration**. The party will be nonstop excitement from the moment you walk in the door -- we're planning a special surprise to count down every hour until midnight! Make sure to reserve your spots today, as space is limited for this event. We can't wait to bring you only the best for 2016 with a special dinner, dancing, a champagne bar, and many surprises throughout the night. This is going to be a party for the books, and we can't wait to see everyone there!

"Blessed is the season which engages the whole world in a conspiracy of love."

- Hamilton Wright Mabie



Debora Miller
BRE#: 00956372
Cell: (909) 708-7632
deboramill@verizon.net



1447 Ford Street, Suite 101
Redlands, CA 92374

**Your
Real Estate
Professionals**



Pat Seymour
BRE#: 00785508
Cell: (909) 289-0078
pseymor@aol.com

OUR FAMILY TRADE FOR 4 GENERATIONS!

AVIS

HEATING / AIR CONDITIONING, INC.

600 E. VALLEY BLVD., COLTON, CA 92324

SERVING THE INLAND EMPIRE AND SURROUNDING COMMUNITIES

FOUR GENERATIONS STRONG

Service / Repair / Installation

877-AVIS AIR Emergency Service
877-284-7247

Thanksgiving Feast

Salads

Mediterranean Salad with Herb Cous Cous, Feta Cheese, Tomato Confit and Olives
Frisée Salad with Breast of Duck, Goat Cheese, Michigan Cherries and Chèvre Croutons
Roasted Shaved Asparagus Salad with Bacon Bits
Heirloom Tomato Bloody Mary Shrimp Salad
Antipasto and Romaine Lettuce with Herb Vinaigrette
Fresh Winter Fruit Tray

Seafood

Chilled Shrimp & Sushi Bar with Horseradish Cocktail Sauce
Smoked Salmon Platter

Omelet Station

Chaffers

Poached Egg on a Sausage Patty with Creamed Polenta and Hollandaise Sauce
Fresh Hash Brown Potatoes
Cinnamon French Toast with Berries and Honey

Carving Station

Slow Roasted Turkey with Raisins and Italian Sausage Dressing & Gravy
Roast Beef Sirloin with Peppercorn Brandy Au Jus
Mustard Honey Baked Ham

Entrées

Local Halibut Encrusted with Sunflower Seeds and Finished with Roasted Jalapeño Beurre Blanc Sauce
Honey Sweet Mashed Potatoes
Wild Rice and Cranberry Pilaf
Festival Grilled Corn, Green Peas and Carrots

Children's Station

Mac 'n Cheese, Chicken Tenders,
Mini Pizza & Curly Fries

Bread Display

Warm Rolls, Assorted Muffins, Fruit Danishes & Mini Bagels

Dessert Table

Assorted Holiday Cakes & a Variety of Mini French Pastries

Champagne
Brunch

Thursday,
November 26,
2015

Seatings at
11:00 a.m. &
2:30 p.m.

\$36.95++ Per Adult
\$15.95++ Per Child
(Ages 4-10)

Make your reservations early! A 48-Hour cancellation policy applies.



**Certified Golf
Course
Superintendent**

From the Course...

Overseeding was a success. As always it takes several cuttings for the grass to mature. Initially after seeding, the first rounds of golf you play are on mature Bermuda grass with needle size Ryegrass. As we continue to mow the grass it begins to tiller (adding leaf blades) and the plant becomes stronger and more playable. With the current weather conditions, we are spraying the fairways with a growth regulator so the Bermuda does not outgrow the Rye.

The Bermuda grass after overseeding is in good condition and still active. The Bermuda will not go dormant until average daily temps reach 55 degrees. If the current weather conditions continue it may be mid- December before the grass goes dormant. We will continue to manage the turf based on current environmental conditions.

Water usage has been extremely interesting this year. Although we are in the middle of a drought, we have used much less water than in previous years. I have not made any radical changes to the watering program. It's simply due to the significant rain we have received over the last several months. I believe we have measured over five inches of rain over the last 4 months when we normally measure under an inch. This has both helped the water budget along with the turf. Mid-summer natural soil leaching is not expected in Southern California, but it sure is a blessing. Let's hope we continue to get additional rainfall this winter. The forecasters are predicting a lot of rain, but only time will tell.

We have added seed to the divot mix. This will continue until we begin growing Bermuda grass in the spring. Please remember to fill your divots on the fairways and tees; along with ball marks on the greens. I will be sending the staff out a few times each week to fill divots, especially those on the tees. Many of our tees are shaded by trees or slope which requires additional seeding weekly to maintain the turf coverage.

The tree management plan for this year is just about completed. We have added numerous trees and have removed those that have expired. We will be updating the tree management plan for the next twelve months in January for Board approval. Tree trimming is for the health or agronomic conditions of our trees. We will continue to improve the health of all trees, year after year.



Darrel Olson-Agent

www.myagentdarrel.com

(909) 798-5318

308 E. Citrus Ave.

Redlands, CA 92373

LIC: #0770770



298 East Citrus Ave., Redlands, California 92373

(909) 793-7551 • (800) 350-7551

Fax (909) 793-9417

www.laurastravel.com

CST# 2007045-10



Toni Muehler - Vieley

Serving Redlands Since 1979

(951) 809-8664

tonimuehler@aol.com

The Joy of Golf

By Peggy Karsick

Carving Out Time for Golf

As this issue of the Crier reaches your hands, our course will be reopened, and we'll all be happy to be back in the game at our own Redlands Country Club. What better way to ease into it again if you have taken a break than to come to our Joy of Golf clinics.

The winter holiday season is right around the corner, and soon our calendars will be filling up with additional events, responsibilities, family gatherings, and all the lists that command our attention, in addition to the meetings, work responsibilities, and general "busyness." It's no secret that developing and maintaining a good golf game demands time and attention. We need to balance our "have tos" with our "want tos." How can we find it in November and December? We can start with a weekly Joy of Golf session.

If you find it's hard to find time for a round of golf, consider spending at least a half hour or more at RCC's driving range or short game facility on a regular basis. If you can't make room for 18 holes, then play nine, or just a few. The key is to make room for golf on a regular basis.

We who have the Redlands Country Club in our lives have so many reasons to give thanks this Thanksgiving. Even in these busy times, we all get to play golf and to enjoy the company of our friends in this beautiful setting. These words from Tommy Naccarato say it all:

"God has enabled me to understand that I am at my personal best, my most coherent, when I'm on a golf course in the evening hours enjoying the game. Because there is no better time for me to understand just how special a gift life really is."

Give yourself the gift of Joy of Golf. You will thank yourself for it.

Join us for the Joy of Golf clinics on Friday mornings at 9:30 a.m. to work on your golf game. Check-in at the Pro Shop prior. A modest fee of \$5.00 is directly payable to your instructor, Ryan Prior. The program is designed for new, returning, and beginning golfers and for experienced golfers who want to relearn and reinforce the fundamentals. Men and women are welcome, regardless of level of play, and we invite our social and associate members to participate in the program. Questions? Call the Pro Shop at (909) 793-1295, or Peggy Karsick at (909) 798-2488.

Please check the November Crier for the November schedule. We will be inactive only as club closures or tournaments require.

HAVE A JOYFUL NOVEMBER AND A HAPPY THANKSGIVING!

ARROYO
INSURANCE SERVICES

We Offer Solutions,
Competitive Insurance Premiums &
Commitment to Service

Home ♦ Auto ♦ Business
Workers Comp ♦ Health

Keith Moreland
(909) 792-8950

ICR

A LOCAL FIRM

INVESTMENT
COUNSELORS
OF REDLANDS LLC
With Global Solutions®

JIM HEINE

JAMES COBB

(909) 792-0711

WWW.ICREDLANDS.COM

We pay you top \$\$\$ for your trades. Need Money Now!

888-AutoGuy
DRIVE IN CASH OUT

We buy cars, trucks, RVs, trailers, boats, personal watercrafts and motorcycles! You name it - we'll buy it!

FAST, FREE & EASY! Call 1-888-AutoGuy
Friendly No Obligation Quote or visit www.888autoguy.com

Mention this ad and receive an extra \$300 for your vehicle at the TIME OF APPRAISAL



**Head Golf Professional
Paul Dietsche**

From the Pro...

I would like to thank everyone who came out and participated in our inaugural Redlands Country Club Scholarship Foundation Tournament which was held on Friday, October 23, 2015. We had a very strong field and thanks to our members and guests, we managed to raise quite a bit of money to help replenish some of the scholarship monies awarded. Special thanks to "Stockton Golf" for their generous tee prize donation, and special thanks to Staci Fields for coordinating with Nike Golf. Ron & Dave Stockton were very generous with their time as well as securing donations for some of the winning teams, so if you see them roaming around the club, please be sure to thank them!!

The Pro Shop holiday sale has been scheduled for the first weekend of December - December 5th & 6th. The sale will be from 8:00 a.m. – 4:00 p.m. both days, so please stop by the Pro Shop for a little holiday cheer and get some shopping done right here at Redlands Country Club. We are asking all members to use their available shop credit before the end of the year. We will have lots of new merchandise as well as some great deals on some merchandise that has some experience. See you on December 5th & 6th!

Every year I try to publish the guidelines for the short game facility. The following guidelines have been established and approved by the Board of Directors for the use of the short game facility. Please be respectful of all golfers using the facility and playing the golf course.

- Golfers playing the 10th hole shall have the right of way. Golfers practicing at the short game facility shall yield to golfers playing the 10th hole.
- Golfers must repair any ball marks made during their practice session.
- Golfers must rake bunkers after use.
- Golfers should repair any divots taken with sand & seed.
- The lower putting green closest to the flagpoles shall be used for putting and bump and run style chips only. Any chips to this green must not leave a ball mark.
- Longer pitch shots (50-80 yards) shall be played to the original practice green only, and may only be hit when no other golfers are using the middle green.
- Do not hit bunker shots in the direction of other golfers or directly towards the street. Please be aware of bicycle and car traffic.
- Above all, use Common Sense when using the Practice Facility. The short game facility is to be shared by Members and Guests. Please always remain courteous and respectful to others who may be sharing the facility at the same time.



Rule of the Month (Rule 28 Ball Unplayable)

The player may deem his ball unplayable at any place on the golf course except when the ball is in a water hazard. The player is the sole judge as to whether his ball is unplayable. If the player deems his ball to be unplayable, he must, under penalty of one stroke:

1. Play a ball as nearly as possible at the spot from which the original ball was last played...
2. Drop a ball behind the point where the ball lay, keeping that point directly between the hole and the spot on which the ball is dropped, with no limit to how far behind that point the ball may be dropped...
3. Drop a ball within two club-lengths of the spot where the ball lay, but not nearer the hole...

If the unplayable ball is in a bunker, the player may proceed under clause a, b or c. If he elects to proceed under clause b or c, the ball must be dropped in the bunker.

Fairways & greens, Paul



MENU

Salads

*Tortilla Chicken Caesar Salad
Ceviche Shrimp Salad
Nopalitos Salad*

Entrées

*Homemade Chicken Sopas Station
Mexican Carne Asada Station
Chile Rellenos Pasilla*

Sides

*Mexican Rice and Refried Beans
Homemade Corn and Flour Tortillas*

Taco Bar

*Ground Beef, Lettuce, Jalapeños, Guacamole,
Sour Cream, Cheese and Mexican Salsa*

Dessert

Orange Flan and Churros

**Wednesday,
November 25th**

**\$22.95++
Per Person
\$13.95++
Per Child
(Ages 4-10)**

**6:00 p.m.-
Dinner
7:15 p.m.-
BINGO**

**Great Prizes
for the whole
family!**

**Call
793-2661**

**\$1 per
BINGO
card**



Pro Shop Sale & Party

**Saturday, December 5th
& Sunday, December 6th
8:00 a.m. - 5:00 p.m.**

Complimentary

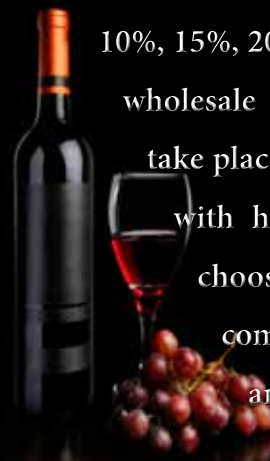
**Hors d'Oeuvres & Champagne
Draw for an additional
discount of 5%, 10% or 15%**

Annual Wine Reduction Sale

**Sunday, December 13th
9:00 a.m. - 5:00 p.m.**

It's time for us to reduce our inventory!

There will be a drawing on Sunday, December 13th. We will mark up 5%, 10%, 15%, 20% or at cost from the wholesale price. Wine sale will take place in the trophy rooms with hundreds of wines to choose from. There will be complimentary mimosas and bloody marys.





GOODWIN

PROPERTIES

DAVE & JANE GOODWIN

TRACEY FISHER

(909) 253-0017

www.GoodwinProp.com

November 2015

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1 Breakfast 7am-2:30pm Lunch 11am-2:30pm <i>Pizza Night 5-7pm</i> Daylight Savings Ends	2 Clubhouse & Business Office Closed Building a Generation Tournament 11:00amSG	3 Lunch 11am-2:30pm No Dinner Service Lounge Closes at 6pm RWGA: Regular Play 9am	4 Lunch 11:30-2:30pm Member Appreciation Night 5:30 - 8pm	5 Lunch 11:30-2:30pm Dinner 5:30-8pm 9-Hole Play 9am	6 Joy of Golf 9:30am Lunch 11:30-2:30pm Dinner 5:30-9pm	7 Breakfast 7am-11am Lunch 11:30-2:30pm Dinner 5:30-9pm <i>Nine Extravaganza 6pm</i>
8 Breakfast 7am-2:30pm Lunch 11am-2:30pm <i>Pizza Night 5-7pm</i>	9 Course, Clubhouse & Business Office Closed	10 Lunch 11am-2:30pm No Dinner Service Lounge Closes at 6pm RWGA: Rally to Believe 9am	11 Lunch 11:30-2:30pm Member Appreciation Night 5:30 - 8pm	12 Lunch 11:30-2:30pm Dinner 5:30-8pm 9-Hole Play 9am	13 Joy of Golf 9:30am Lunch 11:30-2:30pm Dinner 5:30-9pm	14 Breakfast 7am-11am Lunch 11:30-2:30pm Dinner 5:30-9pm TURKEY SHOOT 9am SG
15 Couples Tournament 12:30pm SG Breakfast 7am-2:30pm Lunch 11am-2:30pm <i>Pizza Night 5-7pm</i>	16 Clubhouse & Business Office Closed RWGA: General Meeting	17 Lunch 11am-2:30pm No Dinner Service Lounge Closes at 6pm RWGA: Turkey Shoot 9am	18 <i>Readers of the Green 4pm</i> Lunch 11:30-2:30pm Member Appreciation Night 5:30 - 8pm	19 Lunch 11:30-2:30pm Dinner 5:30-8pm 9-Hole Play 9am	20 Joy of Golf 9:30am Lunch 11:30-2:30pm Dinner 5:30-9pm	21 Breakfast 7am-11am Lunch 11:30-2:30pm No regular dinner Party with the Prez 6:30 p.m.
22 Breakfast 7am-2:30pm Lunch 11am-2:30pm <i>Pizza Night 5-7pm</i>	23 Clubhouse & Business Office Closed	24 Lunch 11am-2:30pm No Dinner Service Lounge Closes at 6pm RWGA: Platter&Putt 9am General Meeting	25 Lunch 11:30-2:30pm Mexican Buffet Dinner 6pm BINGO 7:15 pm	26 <i>Thanksgiving Feast</i> Seatings at 11am & 2:30pm	27 Joy of Golf 9:30am Lunch 11:30-2:30pm Dinner 5:30-9pm	28 Breakfast 7am-11am Lunch 11:30-2:30pm Dinner 5:30-9pm
29 Breakfast 7am-2:30pm Lunch 11am-2:30pm <i>Pizza Night 5-7pm</i>	30 Clubhouse & Business Office Closed	1 Lunch 11am-2:30pm No Dinner Service Lounge Closes at 6pm RWGA: Stockton Pitch & Putt 9am	2 Lunch 11:30-2:30pm Member Appreciation Night 5:30 - 8pm	3 Lunch 11:30-2:30pm Dinner 5:30-8pm 9-Hole Play 9am	4 Joy of Golf 9:30am Lunch 11:30-2:30pm Dinner 5:30-9pm	5 Breakfast 7am-11am Lunch 11:30-2:30pm Dinner 5:30-9pm

Redlands Country Club

1749 Garden Street at Canyon, Redlands, CA 92373
(909) 793-2661

PRESORTED STANDARD
US POSTAGE
PAID
SAN BERNARDINO CA
PERMIT NO. 3114

CHANGE SERVICE REQUESTED



PARTY WITH THE PREZ

Celebrating 120 Years of RCC

SATURDAY, NOVEMBER 21, 2015 • 6:30 P.M.

Dress Attire – Resort Casual • Cigars, Scotch and Bourbon Tasting on the Patio • Games of Chance

Presenting **GUILTY CONSCIENCE** High Caliber Talent Band

DANCING

Menu \$60++ per person

LIVE MUSIC

Raspberry Champagne Float upon Arrival

Hand Passed Assorted Canapés

From the Garden

Mediterranean Salad in a Parmesan Basket & Avocado-baby spring mix roulade with crème fraiche citrus aioli

Sautéed Shrimp Venezia

Sushi Bar

Hamachi Hand Rolls • King Crab California Rolls • Vegetarian California Rolls

Carving Station

Herb crusted prime beef tenderloin with melted herb butter and mini French baguette

Freshly Carved Australian Mini Rack of Lamb

Homemade to Order Apple Crisps

Served with vanilla bean ice cream and brandy caramel sauce